My Year with TIER: DevOps and Operational Findings

**PRESENTERS:** Dusty Edenfield, Paul Engle, John Kamminga, Paul Riddle, Keith Wessel, Ann West

**Emcee:** Janemarie Duh
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• University of Illinois, Urbana-Champaign
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MY YEAR WITH TIER

Ann West, internet2
Campus Success Program: A Framework for Education and Implementation Assistance

- **Team**: 10 campuses implementing one or more TIER packages

- **Community Driven**: Intensive peer and subject-matter-expert support and training focused on implementing local project plans

- **Accountability and Collaboration**: Regular team meetings to work on shared challenges, get ideas and tips or learn new things

- **Identity Help Baked In**: Talented team of campus and Internet2 subject matter experts
Dusty Edenfield
UNIVERSITY OF CALIFORNIA MERCED

John Kamminga
RICE UNIVERSITY

Paul Engle
QUESTIONS?

Janemarie Duh
THANK YOU

2018 Campus Success Program Resources: https://spaces.at.internet2.edu/display/TIERCSP/TIER+Campus+Success+Program+Home

2019 Collaboration Success Partners: Sign up to receive the RFP at https://www.incommon.org/csp/