

2014
TECHNOLOGY
exchange

OCTOBER 26-30



INDIANAPOLIS, IN

Patterns in Cloud IAM Case Study

Student Life Applications, Texas A&M University

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SPARKING NEXT

Patterns in Cloud IAM: Student Life Applications Case Study

CONTENTS

- Student Conduct
- Ride Sharing
- Student Organization

Student Conduct Office @ Texas A&M

- Responsible for investigating and addressing Texas A&M University Student Rule violations
- Conduct Ethics & Decision Making workshops and Hazing Education workshops

The mission of Student Conduct Services is to promote concepts of fairness and due process in conduct settings throughout the university community, while striking a balance between community standards and individual behavior through the educational development of students.



Student Conduct



Replaced custom built software with Maxient March, 2011

About Maxient

- 100% web based
- Integrates with student system
- FERPA compliant
- Online incident reporting
- Automated letters and forms
- Track student demographics
- Student and staff email and text alerts
- Real-time reports and statistics

Student Conduct

Texas A&M University
Student Conduct Services
University Rule Violation Frequency Count
January 1, 2014 – May 31, 2014

University Rule Violation	Frequency
Dishonesty	14
Harassment	1
Sexual Harassment	2
Racial Ethnic Harassment	0
Stalking	0
Physical Abuse	9
Theft/Vandalism	16
Hazing	7
Failure to Comply	11
Failure to Present Identification	0
Breaching Campus Safety and Security	13
Violation of Published University Rules	296
Violation of NCAA Regulations	0
Violation of Law	0
Drugs	17
Alcohol	86
Weapons and Explosives	2
Disruptive Activity	1
Traffic Obstruction	1
Disorderly Conduct	5
Unauthorized Recording	1
Misuse of Computing Resources	2
Sexual Misconduct	
Sexual Abuse	2
Sexual Contact	2
Animal Cruelty	0
Abuse of Student Conduct Process	12
Complicity	57

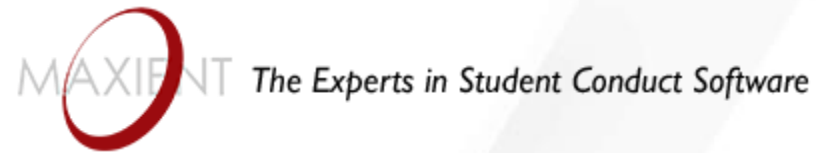
- Numbers reflect incidents reported and heard as of July 2, 2014

Texas A&M University
Student Conduct Services
Sanction Frequency Count
Based on Incidents Occurring Between
January 1, 2014 – May 31, 2014

Sanction	Frequency
Expulsion	1
Suspension	6
Deferred Suspension	3
Conduct Probation	62
Conduct Review	147
Restriction	10
Restitution	15
Community/University Service	8
Educational Requirements	415
Letter of Enrollment Block	0
Letter of Reprimand	56
Loss of Campus Housing Privilege	2
Deferred Loss of Campus Housing Privilege	2
Campus Housing Probation	74
Corps Sanctions	70

- Numbers reflect incidents reported and heard as of July 2, 2014

Maxient @ Texas A&M



- 65 users.
- Each user creates from 0 to approximately 311 cases per year.
- Significant spike in usage during September.
- 9,047 cases containing files, notes, etc.

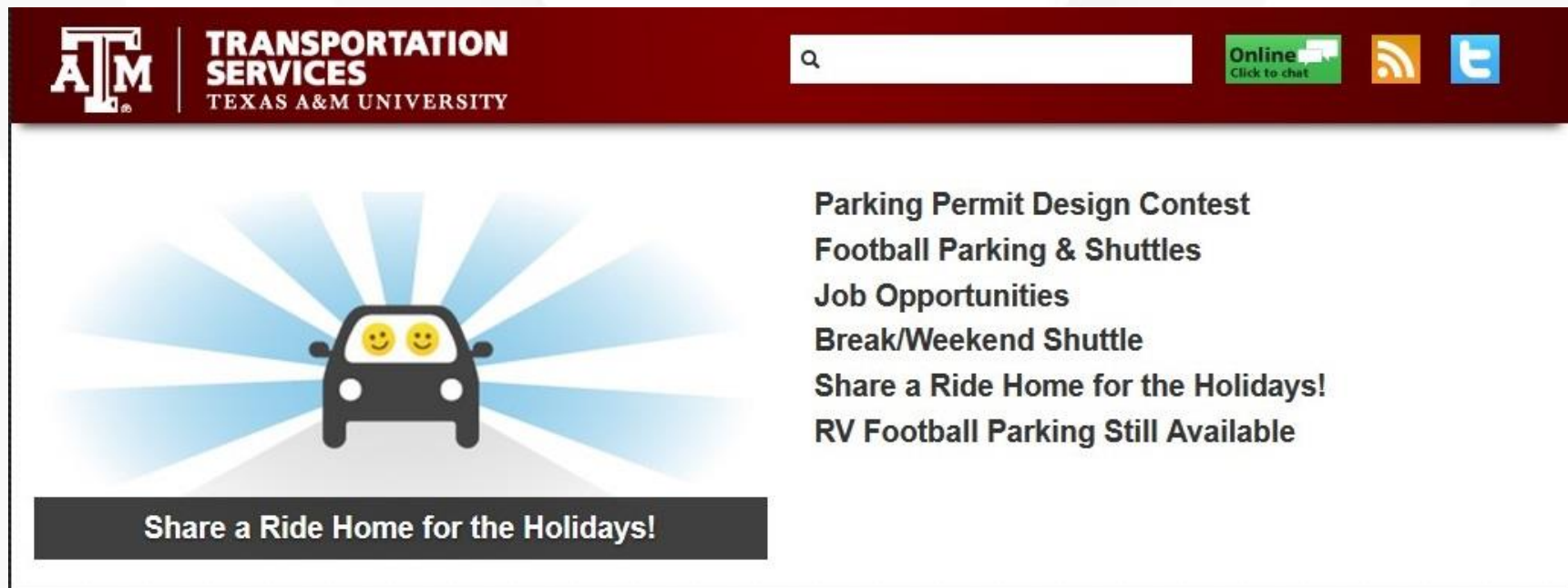
A major factor in selecting Maxient was the user-friendliness of the product compared to other offerings.

Favorite feature:

- Audit function
 - Tracks who logs in and what they access
 - Records when a student views letters pertaining to their case

Transportation Services @ Texas A&M

Manages campus parking, transit and alternative transportation.



The screenshot shows the website header for Transportation Services at Texas A&M University. The header is dark red and contains the AT&M logo, the text "TRANSPORTATION SERVICES TEXAS A&M UNIVERSITY", a search bar, and icons for "Online Click to chat", RSS, and Twitter. The main content area features a graphic of a car with two smiley faces on the windshield, set against a background of blue rays. Below the graphic is a black box with the text "Share a Ride Home for the Holidays!". To the right of the graphic is a list of services: "Parking Permit Design Contest", "Football Parking & Shuttles", "Job Opportunities", "Break/Weekend Shuttle", "Share a Ride Home for the Holidays!", and "RV Football Parking Still Available".

TRANSPORTATION SERVICES
TEXAS A&M UNIVERSITY

q

Online
Click to chat

RSS

t

Share a Ride Home for the Holidays!

- Parking Permit Design Contest
- Football Parking & Shuttles
- Job Opportunities
- Break/Weekend Shuttle
- Share a Ride Home for the Holidays!
- RV Football Parking Still Available

Ride Sharing



Used a different rider sharing service but it was cumbersome and not used much. Transitioned to Zimride in July 2011.

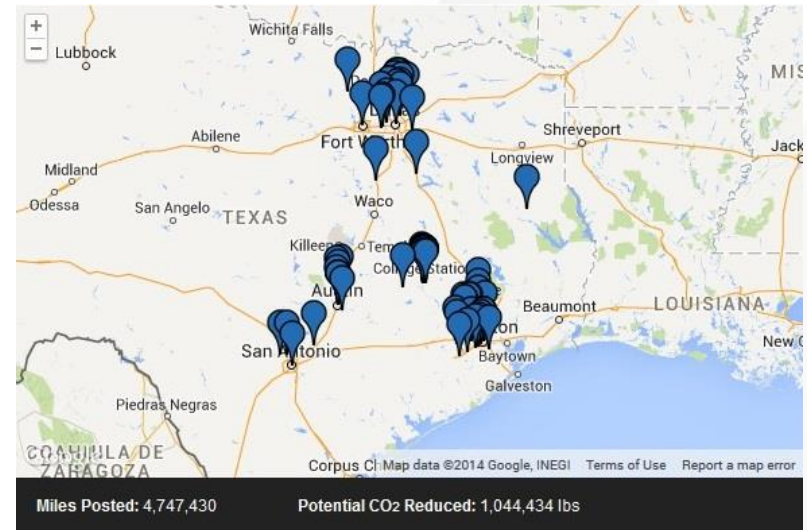
About Zimride

- 100% web based
- Uses a social network where participants set up a profile with interests, music tastes, and feedback from previous ride sharing partners
- Drivers able to post rides and fees for rides
- Zimride suggests driver/passenger matches
- Passengers book rides and pay through PayPal

Zimride @ Texas A&M



- 8,410 cumulative users since 2011
- 844 new users in last 90 days
- 10,552 ride postings since 2011
- 1,389 rides posted in last 90 days
- 3 average matches per ride post



Favorite features:

- Uses NetID to keep the network members TAMU related.
- Social integration
- Payment features

Student Activities @ Texas A&M

Committed to developing leaders of character dedicated to serving the greater good




Replaced custom built software with campuslabs' CollegiateLink May, 2013

About CollegiateLink

- Provides Student Organizations with customizable websites, roster management, officer election, document storage, co-curricular transcripts and service hour tracking.
- Provides Institutional Administrators with organization registrations, event management, activity fee allocation and group communication.
- Includes recommendation tools that tracks student interest and suggests activities or events based on those interests.


Log In to StuAct Online

Manage organizations, sign up for events, complete forms, and more by signing in to StuAct Online with your NetID. Click the button below to log in.

A dark grey button with a white magnifying glass icon and the text "Log In".

Get Started

This guided tour of StuAct Online will also walk you through the process of associating your account with student organizations and managing them through our system.

A dark grey button with a white filmstrip icon and the text "Get Started".

Explore Student Activities

Learn About Us

- Staff Directory
- Employment Opportunities
- Hours of Operation
- Meeting Rooms

Our Areas

- Class Center
- Extended Orientation
- Fraternity and Sorority Life
- Leadership and Service Center
- Student Government Association
- Student Organization Development & Administration
- Student Organization Finance Center

Popular Resources

Forms

- Pre-Event Planning Form
- Travel Information Form
- Camps Online Application
- Concessions Permits
- Sandwich Board Permits

Resource Centers

- New Student Organization (NSO) Process
- Organization Manual
- Training Center
- Batch Manager Center
- Advisor Resource Center

Get Involved!

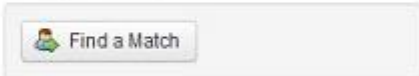
OrgSearch

Search the directory of over 800 active student organizations in our system.

A light grey button with a white group of people icon and the text "Find a Group".

OrgMatch

Find the organization that best matches your interests and available time by completing a brief questionnaire.

A light grey button with a white person icon and the text "Find a Match".

- 1,216 student organizations managed in the application
- 4,714 student officers using the application
- Average of 15 events per day managed via the software

A major factor in selecting CollegiateLink is that the software allowed Student Affairs to create a unified event management process for all of their departments. This enables more effective risk management of events conducted by student organizations.



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